# inked chronicles

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## AAFL Sharing Takeaways

The very first session of the bimonthly meeting of AAFL was a success! The first session responded to the needs of our colleagues. The facilitators have come up with topics on change, library services, and customer service. Here are some takeaways from each topic:

#### **Coping with Change**

by Dionisio Tuapin

Librarians' resilience is commendable. That is why they rise, whatever comes their way. Here are essential points from Dionisio's presentation:

- Change is a growth opportunity and a learning process.
- God empowered us to change.
- Practice positive conversation to encourage change!

Dionisio also wants you to remember STATE:

- Share your facts!
- Tell your story
- · Ask other's paths
- Talk tentatively
- Encourage Testing
- Overcome resistance to change by conquering the fear of failure, letting go but still honoring the past, reframe negativity to positivity. Additionally, look for mentors for coaching and assistance, ask questions, shape your environment. Lastly, commit yourself to a culture of excellence and your library's vision.

# Customer Service in the New Normal

by Johnnie Simyunn

Johnnie shared different customer service practices worldwide that are considered timely and beneficial to all of us. He concluded with these three points:

- Accept and recognize the way things are now so we can move on and adapt to the current situation.
- The library and librarians should continue to exist in the academe and serve
- Take care of ourselves, so we can also take care of our patrons and colleagues.

#### Doing more with less

by Lyra Ilagan

Pandemic won't hinder libraries from providing innovative services to their patrons. Lyra shared services and programs practiced by other libraries, both public and academic! Among the services she shared, her favorites are human library, virtual programs, digital book club, book-a-librarian, take, make crafts, storytelling, and other fun and games!

# Featured chronicles

## First E-Meet Up

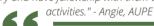
November 3, 2021, marked the first-ever acquaintance of AAFL, and it's one for the books! More than 20 people came in attendance who participated and enjoyed the get-together. It was a chance to know one another and bond. This will definitely not be the last; this is just the beginning.

The facilitators would like to take this chance to give thanks to those who came. We are delighted and grateful for your cooperation! We thank those who have shared their feedback as well. This fuels us to keep on going and inspires each one of us to think of new ideas on how to grow this association into something greater!

I could say, finally, after a decade Adventist librarians have their first virtual reunion and meeting. I am very thankful for the initiative of my fellow librarians from AlIAS, who exerted their efforts and time to make this happen. For the presentations and ideas on how we can improve our services and serve our clients efficiently and effectively. This meeting also led to producing its first newsletter which contains important news and updates and other significant information about the organization. It is also a cost-effective means for building relationships and maintaining regular contact with the Adventist librarians. Overall, I am happy to virtually meet my fellow Adventist librarians from different institutions and hear their stories and experiences during this time of the pandemic. Looking forward to meeting them personally. (Sana all) Thank you so much and God Bless, AAFL! - Sheena, AUP



"Thank you for making the AAFL Online Acquaintance possible. It allows us to get to know more of our fellow librarians from different parts of the country and have fellowship with them through games and



The e-meet up was really fun and memorable. Seeing librarians from the same denomination and most are familiar to me is priceless. And I enjoyed the activities plus the prizes. I wish and pray that our group will last long and I look forward to more activities and meet sometimes face to face when time is getting better. I'm proud I am a member of our new group "Association of Adventist Filipino Librarians". - Maribel, UPHSD

"When I attended the online acquaintance of AAFL, personally, it was not just the "getting to know each other's name" type of acquaintance. It felt more like an assurance of having a support system in our line of work. Also, upon seeing our mentors, they gave us the vibe of willingness to guide and help us in our respective library needs."



- Chelsea, CPAC

"I'm really happy to attend this program, to have this kind of acquaintance with my fellow Adventist librarian, wherein we get together again even in the virtual meet. After a long time, we met again virtually with my previous instructors and colleagues as well. It's given me an opportunity to know and meet other Adventist Librarians from different institutions. I also enjoyed the activity, and because of that it seems that the allotted time is not enough, but actually, it is. Thanks to a meaningful virtual acquaintance. 'Sana maulit muli.'"

- Arline, Olivarez College

### **Meet the Librarians**

**Luisa G. Abania**, RL, MAED, is currently the Chief Librarian of Northern Luzon Adventist College (NLAC). She started to serve NLAC as a teacher-librarian in elementary and high school departments after obtaining her Master of Education with emphasis in Library Administration at AlIAS in 2002. Luisa maintains her licenses as a teacher and a librarian. She is also actively involved in accreditation as a member of AAA-I and ACSCU, and has visited a number of libraries in the Philippines, Bangladesh and Malaysia.

**Imelda G. Sales**, MLIS, started her journey as a library assistant when she accepted the call to work at Northeast Luzon Adventist College. She was mentored by Elvina Caplis, the former librarian at NELAC. Imelda finished her Master in Library Information Science last May 2021 at Saint Paul University. She is currently serving as the library-in-charge at NELAC and is preparing to take the licensure examination for librarians.

**Neslie N. Taganap**, RL, is currently the School Librarian III at Alaminos City National High School, Division of Alaminos City, Pangasinan. She was previously affiliated with The Great Plebeian College as the chief librarian. She earned her Bachelor's Degree in Library and Information Science at the Adventist University of the Philippines.



From left to right: Luisa, Neslie, and Imelde

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